

600 Boyce Road Pittsburgh, PA 15205

douglaslabs.com 1-800-245-4440 March 13, 2015

RE: Douglas Laboratories March Production Update

Dear Valued Practitioner,

I hope this note finds you well and looking forward to the promise of spring after what has been a long and snowy winter for many of us. At Douglas Labs we are pleased to share our latest production update and news about upcoming programs that I hope will be of interest to you.

I am pleased to announce that as of this writing, we have achieved a 75% reduction in backorders since our production issues peaked late last year. Our new production system, now running at near full capacity, will enable us to serve you better for decades to come. Once at full capacity, we will improve our ability to formulate and produce the products you want and that your patients need.

As we continue our progress forward and focus on the finish line, we are making a commitment to you to keep the products your patients request most in stock, including our award winning Ultra Preventive X, and fast growing Klean Athlete line. What's more, we expect to return to normal fulfillment levels for all our products by June.

While the production team maintains its focus on product sourcing, production and availability, our clinical education team is working to provide you with timely topics and interesting new areas of study. You are invited to participate in our next free webinar on March 19, 2015 from 3pm – 4pm EST featuring Dalal Akoury, MD, presenting on the topic of **Neurotransmitter Imbalances Causing Addiction**. To register for this free educational event, please visit www.douglaslabs.com/education/webinars.

On behalf of all of us at Douglas Laboratories, thank you for your continued loyalty and for the opportunity to serve you and the patients in your care.

Best Regards,

Timothy J. Monk, Jr.

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